CASE STUDY: How East Windsor PD Transformed Training Oversight with CertAssist™

THE CHALLENGE: A SYSTEM THAT LEFT EVERYONE IN THE DARK

Before implementing CertAssist™, East Windsor PD relied on a disorganized mix of handwritten notes and Excel spreadsheets to manage training records. When the previous training officer left without passing along her system, the department was left in confusion.

"No one understood her method. It became impossible to track training effectively."
– Officer Lindsey Valencia

The result? Missed expiration dates, inefficiencies, and no visibility into each officer's status.

THE SOLUTION: CERTASSIST™ – BUILT FOR PUBLIC SAFETY, DESIGNED FOR SIMPLICITY

East Windsor PD needed a solution that was intuitive, centralized, and made it easy for both administrators and officers to stay on top of training and recertifications.

CertAssist's Certification Cycles and Program Status tools became game-changers for the department. With just a few clicks, Officer Valencia could:
- See who was overdue or nearing expiration
- Schedule and assign courses accordingly
- Upload and approve training only when paperwork was submitted
- Stay compliant with state requirements

THE RESULTS: TIME SAVED, COMPLIANCE SECURED

Since adopting CertAssist:
- The entire department's training history has been digitized
- Expiration tracking is now automatic and visible
- Paperwork bottlenecks have been eliminated
- Training gaps are identified before they become compliance issues
- Instructor recertification is simplified with tracked teaching hours

"On the first of each month, I log in, see what's expiring, and plan accordingly. It's that simple." *– Officer Lindsey Valencia*

FINAL WORD: "JUST DO IT."

"If another department is considering CertAssist — I'd say go for it. It has completely changed how I manage training. The time saved, the clarity, the compliance — it's all worth it. It's indispensable."
– Officer Lindsey Valencia

Learn more about CertAssist™ and how your department can streamline training, certification, and equipment tracking with ease.

Get started today at **www.Sales.PoliceApp.com/Certassist/** or **855-720-2777**